

SMALL TOWN ADULT DAY SERVICES

PARTICIPANT RIGHTS

Declarations:

Each participant receiving services from Small Town Adult Day Services shall have the following rights, including but not limited to:

- 1) Information About Health and Functioning
 - a. To be informed by the interdisciplinary team of their health and functional status, unless a physician has documented that such disclosure is medically contraindicated.
- 2) Participation in Care Planning
 - a. To participate in the development, implementation, review, and revision of their individualized plan of care.
- 3) Information About Services
 - a. To be fully informed, in understandable terms, of the type, frequency, scope, and objectives of services provided by the center. This shall be verified by written acknowledgment from the participant or legal representative.
- 4) Notice of Rights, Responsibilities, and Rules
 - a. To be fully informed of participant rights, responsibilities, and center rules or regulations, including any changes. Written acknowledgment of receipt shall be obtained and maintained in the participant's record.
- 5) Promotion of Independence
 - a. To receive services that promote independence, functional abilities, and self-reliance to the greatest extent possible.
- 6) Communication Access
 - a. To have reasonable access to telephones for making or receiving confidential calls, or to have assistance with such calls when needed.
- 7) Grievances and Advocacy
 - a. To exercise civil and legal rights, voice grievances, recommend policy or service changes, and choose an outside representative of their choice without restraint, interference, coercion, discrimination, or retaliation.
- 8) Fair Hearing and Due Process
 - a. To receive a fair hearing and due process consistent with applicable Ohio law, including access to grievance and appeal procedures.
- 9) Voluntary Participation
 - a. To end participation in the center at any time.
- 10) Refusal of Services

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- a. To refuse services or treatment and to be informed of the potential consequences of such refusal.

11) Discharge Protections

- a. To be discharged only with reasonable advance notice and only for:
 - i. Medical reasons;
 - ii. The participant's safety or welfare;
 - iii. The safety or welfare of other participants; or
 - iv. Nonpayment for services.
 - v. All discharges shall be documented in the participant's record in accordance with Ohio requirements.

12) Confidentiality and Records Privacy

- a. To be informed of the confidentiality of all personal and health information, including electronic records. Written consent shall be required for release of information except as authorized or required by law. Participants may authorize partial release and specify recipients. Written consent is required for release of identifying information to the news media.

13) Freedom from Required Non-Therapeutic Work

- a. To not be required to perform services for the center that are not therapeutic in nature or included in the participant's individualized plan of care.

14) Dignity, Privacy, and Humane Care

- a. To dignity, privacy, and humane care, including privacy during personal care and treatment.

15) Freedom from Abuse, Neglect, and Exploitation

- a. To be free from abuse, neglect, exploitation, unnecessary physical restraint or seclusion, excessive or inappropriate medication, and physical or mental harm.

16) Freedom from Hazardous Procedures

- a. To be free from hazardous or experimental procedures not authorized by law or without informed consent.